

Advising, Enrollment & Grades

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Academic Advising

Every student at West Virginia University has access to academic advising and will be assigned an advisor. WVU students are required to meet with their academic advisors prior to registering for classes each semester. Advisors assist students in understanding major and University requirements including the General Education Foundations (GEF); course registration planning and processes; program and course prerequisites; and academic standing (e.g. probation and suspension). In addition, advisors may assist students with planning for post-baccalaureate education and careers.

It is the student's responsibility to understand their degree requirements. Students are expected to become familiar with the Undergraduate Catalog and Degree Works and prepare for their own course planning and registration processes.

Degree Works

Degree Works is the online advising and degree auditing tool at WVU. All students are required to have a completed audit for graduation. Students can access Degree Works through the WVU Portal accessible at <https://portal.wvu.edu>. More information is available in the Degree Works section of the Academic Records tab on the Office of the University Registrar website (<https://registrar.wvu.edu/academic-records/degreeworks/>).

All degree requirements must be verified by a student's college prior to graduation. Students are responsible for complying with all academic policies published in the University catalog and relevant program documents. If students have any questions about the information presented in the Degree Works audit, they are encouraged to contact their advisor.

Online and Distance Education Student Complaint Resolution

West Virginia University encourages students to address complaints and grievances relating to academics, consumer protection, or other University policies with the specific individuals or units most directly connected with the issue at hand. Current University grievance and appeal processes can be found here (<https://provost.wvu.edu/student-questions-and-complaints/>).

Students Located Outside of West Virginia: If a student located in a state outside of West Virginia has a complaint that involves distance learning, that student must first seek resolution with West Virginia University with the appropriate person or office at the university using this form (<https://online.wvu.edu/internal-student-complaint-process/>). If the student bringing the complaint is not satisfied with the outcome of the university's internal processes, the student may file a complaint with the university's SARA State Portal Entity at the West Virginia Higher Education Policy Commission: (<https://www.wvhepc.edu/wp-content/uploads/2024/10/Student-Complaint-Process.pdf>)

Students outside of West Virginia may also file a complaint with the State Portal Entity (<https://nc-sara.org/state-portal-entity-contacts/>) where they are located.

Students located in California should direct complaints to:

California Department of Consumer Affairs Consumer Information Center

1625 North Market Blvd., Suite N-112 Sacramento,
California 95834

(833)942-1120
dca@dca.ca.gov

Examples of types of student complaints that may be brought to the SARA State Portal Entity include veracity of recruitment and marketing materials, job placement data, accuracy of information about tuition, fees, and financial aid, accuracy of course transfer information. Complaints and appeals involving grades or student conduct violations will not be reviewed by the SARA State Portal Entity. For additional questions about how SARA consumer protection provisions assist students, please review NC-SARA's Student Complaint Process (<https://nc-sara.org/sara-student-complaints-0/>).

If all other avenues provided have been exhausted, unresolved complaints may be filed with the Higher Learning Commission (<https://www.hlcommission.org/for-students/file-a-complaint-against-an-institution/>), the University's regional accreditor.

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Attendance Policy

Instructors or programs set attendance requirements and policies that are appropriate for the goals and instructional strategies of their courses. Instructors are responsible for keeping accurate attendance records when attendance is used in grading. Students who are absent from class for any reason are expected to take full responsibility for their own academic work and progress and are required to complete missed work or equivalent work, as deemed appropriate by the instructor.

UNIVERSITY SANCTIONED ABSENCES

University sanctioned absences are absences in which instructors provide opportunities to make up missed substantial class work or activities (e.g., assignments, exams) and will not penalize students for those absences. University sanctioned absences include mandatory military obligation, mandatory court appearances, and participation in university activities at the request of university authorities. Instructors are expected to be flexible in allowing students to make up work missed due to university sanctioned absences. Instructors and students may consult with their Dean's Office on events that constitute official university sanctioned events.

WVU supports its students who are also members of the United States armed forces, reserve units, and National Guard. Absences of less than three weeks of course work for military obligation (i.e., drill or training) are university sanctioned absences. WVU's Center for Veteran, Military, and Family Programs website (<https://wvuveterans.wvu.edu/>) has additional information on the drill schedule for the West Virginia National Guard and can provide official verification of a student's military orders upon request.

For university sanctioned absences totaling more than three weeks of course work resulting from military obligation, see WVU's Military Leave section of the undergraduate catalog (http://catalog.wvu.edu/undergraduate/enrollmentandregistration/#Military_Credit).

Students who will miss more than a week of course work due to health condition or personal trauma should refer to WVU's Emergency Leave Policy (p. 3).

Students wishing to appeal an instructor decision regarding an absence for a university sanctioned event may appeal to the Dean of the college/school for the relevant course.

Final course grades affected by attendance in an individual course may be appealed using the normal course grade appeal process located on the Appeals tab of the Academic Standards section of this catalog (<http://catalog.wvu.edu/graduate/enrollmentandregistration/#appealstext>).

EXCUSED ABSENCES

Other events may justify an excused absence at the discretion of the instructor or program, school, or college. Instructors appropriately notified regarding anticipated absences that are not university sanctioned may use their judgment as to whether to allow make-up work.

Examples of events that may justify an excused absence include religious observances, illness of the student including Covid-19 related absence, illness of an immediate family member, death of an immediate family member, or extreme weather. Quarantined students are expected to complete class work and activities as assigned.

Students may miss class or assignments due to a variety of medical and health-related issues. There are two broad categories for such absences: those resulting from unexpected injuries and illnesses, and those related to a disability(ies) and/or chronic condition. When a student must be absent from class due to an unexpected and medical illness they should contact their instructors directly. For an extended illness the WVU Division of Student Life can assist the student in notifying his or her instructors. Students missing class due to a disability should contact the Office of Accessibility Services for assistance.

Students who will miss more than a week of course work due to health condition or personal trauma should refer to WVU's Emergency Leave Policy (p. 3).

Several high holy days have been added to the academic calendar for instructors to reference in their academic planning. Instructors may consult the Division of Diversity, Equity, and Inclusion website (<https://diversity.wvu.edu/about/staff/>) for support regarding religious observances.

The Office of Accessibility Services can serve as a resource to discuss student absences related to accommodations. Contact Information can be found on the About Us tab of the Office of Accessibility Services website (<https://accessibilityservices.wvu.edu/about/>).

Absences stemming from work duties other than military obligation (e.g., unexpected changes in shift assignments) and traffic/transit problems are not university sanctioned and should not typically qualify for excused absences.

If an instructor chooses to allow excused absences for these other events, the stated attendance policy for the course should specify the number of days that may be missed and instructions for contacting the instructor for the excused absence.

Instructors may request third party documentation.

PROCEDURES

All attendance policies must be made available to students in writing (typically within the course syllabus) within the first week of class.

Students are responsible for notifying their instructors of expected university sanctioned absences within two weeks of the event or as soon as possible. Instructors may require written documentation in advance of the university sanctioned absence from the academic or athletic unit sponsoring the activity for students participating in official activities. Instructors may request additional verification from the Center for Veteran, Military, and Family Programs website (<https://wvuveterans.wvu.edu/>) for students serving military obligation.

Students who are absent from class for any reason are responsible for contacting their instructors promptly, unless the instructors' policies require otherwise.

Students wishing to appeal an instructor decision regarding an absence for a university sanctioned event may appeal using the final grade appeal process (<https://provost.wvu.edu/governance/academic-standards-resources/detailed-appeal-procedures/appeal-of-a-final-grade/>) for the relevant course.

Final course grades affected by attendance in an individual course may be appealed using the normal course grade appeal process located on the Appeals tab of the Academic Standards section of this catalog (<http://catalog.wvu.edu/graduate/enrollmentandregistration/#appealstext>).

Emergency Leave Policy

During any semester, students may experience serious emergencies that will prevent them to be present in class or participate in a course for more than a week.

SHORT TERM LEAVE

Upon presentation of documentation, students who will miss between one and three weeks of classes will work with their instructor to develop a plan to catch up on the work that they have missed.

1. Up to the 13th week of instruction, students have the ability to withdraw from one or several classes.
2. If the event and its subsequent related absences takes place after the 13th week of instruction, students may petition the Dean of the College, found on the Office of the Provost website under the Level 2 Reviewers webpage, (<https://provost.wvu.edu/governance/academic-standards-resources/detailed-appeal-procedures/appeal-of-a-final-grade/level-2-reviewers/>) where the course is housed to obtain a late withdrawal from a single class. Students who wish to withdraw from all their classes can petition the Dean of the College where their major is housed for a full, retroactive withdrawal. Students unable to attend or participate after the 13th week for a relatively short duration (which may include exam week) may arrange for an Incomplete with provision to make up the final exam.

LONG TERM LEAVE

Students who will miss more than three weeks of course work due to a health condition or personal trauma should notify the appropriate Dean of the College, found on the Office of the Provost website under the Level 2 Reviewers webpage (<https://provost.wvu.edu/governance/academic-standards-resources/detailed-appeal-procedures/appeal-of-a-final-grade/level-2-reviewers/>), where their major is housed. The student should explain the circumstances of their absence and, with the assistance of the Dean, work with each of faculty members to agree upon a plan of action. In most cases, students will be asked to provide documentation or other evidence.

If necessary, these students may withdraw from the university and will go through one of the two following processes depending upon when the student withdraws.

1. Withdraw from the University up to and including the 13th week of instruction. Students who withdraw before the end of the 13th week of instruction may need to return portions of their financial aid award. A W will be placed on all courses.
2. Withdraw from the University after the 13th week of instruction. Students who leave the University after the 13th week of instruction should work with their home college/school's Dean's Office.

The relevant Dean's Office will assist the student in reviewing the student's eligibility for credit for their courses on a course-by course basis with the instructors.

- If the course is substantially complete and the student has done passing work, the student should receive the grade earned at that time.
- If the instructor establishes that the course is not quite substantially complete and the student requests it, the instructor can follow the procedure for an Incomplete, with the agreement of the department chair and the Dean of the College where the course is housed.
- When it is deemed that no credit can be awarded, the student can be administratively withdrawn from the course.

Military Leave Policy

WVU supports its students who are also members of the United States armed forces, reserve units, and National Guard. The Military Leave Policy applies specifically to students who have begun attending classes but are called away after the beginning of the semester. For unavoidable absences at the beginning of the term, students may be better served by delaying attendance until the next academic term. All students considering taking military leave are urged to contact WVU's Center for Veteran, Military, and Family Programs (<https://veterans.wvu.edu/>) to discuss their best academic options.

Absences of less than three weeks of course work for military obligation (e.g., drill or training) are university sanctioned absences. WVU's Center for Veteran, Military, and Family Programs (<https://wvuveterans.wvu.edu/>) has additional information on the drill schedule for the West Virginia National Guard and can provide official verification of student's military orders upon request.

Students who will miss more than three weeks of course work due to military obligation should notify faculty members of the circumstances of their absence as far in advance as possible and work with faculty members to agree upon a plan of action. If necessary, these students may withdraw from the university and will go through one of the following processes depending upon when the student withdraws.

1. Withdraw from the University up to and including the 13th week of instruction.
 - a. Students who withdraw before the end of the 13th week of instruction will be processed for a full refund of their tuition and fees and be administratively removed from their classes. No course grades or credit will be awarded.
 2. Withdraw from the University after the 13th week of instruction.
 - a. Students who leave the University for military service after the 13th week of instruction should work with their home college/school's Dean's Office and the Center for Veteran, Military and Family Programs (<https://wvuveterans.wvu.edu/>). The student may also contact the Office of the University Registrar. The Dean's Office will assist the student in reviewing the student's eligibility for credit for their courses on a course-by-course basis with the instructors. If the course is substantially complete and the student has done passing work, the student should receive the grade earned at that time. It is anticipated that this would be the outcome in the majority of the courses.
- When it is deemed that no credit can be awarded, the student can be administratively withdrawn from the course or, when possible, given a grade of Incomplete.
3. Students called to service after the 13th week but for a relatively short duration (which may include exam week) may arrange for an Incomplete with provision to make up the final exam after completing the period of service.

Students who expect to be separated from the institution for more than three weeks during a particular semester may apply for a Military Leave of Absence. Students granted a Military Leave of Absence will not need to apply for readmission nor pay any readmission fees.

PROCEDURES

- Students who receive orders with sufficient advance notice are expected to notify their professors of their upcoming deployment date and meet with their professors to come to an agreement on what regular course assignments they can reasonably complete prior to the deployment date. The details of this arrangement should be included in a contract initialed by both the instructor and the student and kept on file in the Dean's Office. Students should not be penalized for not completing assignments, quizzes, tests, or exams due after their deployment date.
- No advance notice is required if the giving of such notice is precluded by military necessity (as per regulations prescribed by the Secretary of Defense). Instructors may contact the Center for Veteran, Military, and Family Programs (<https://wvuveterans.wvu.edu/>) if they have questions about determining advance notice.

Auditors

A student who audits a course must register and pay full fees for the course but does not receive credit for the course. A student who audits a course must let one semester pass before enrolling in the same course for credit. A student may only change their status from audit to grade or grade to audit through their advisor, during the registration period. Advisors will notify the Office of the University Registrar or Enrollment Services at the Keyser location of the student's intention prior to the end of the drop/add period. Attendance requirements for auditors are determined by the instructor of the course. The instructor may direct the Office of the University Registrar or Enrollment Services at the Keyser location to remove an auditor from a class list or grade report if attendance requirements are not met.

Registration

Students must use STAR to register for each course they attend in person or online.

1. Athletes, Graduate and Professional Students register first.
2. Undergraduate Students: undergraduate students register by classification, starting with Seniors, then, Juniors, Sophomores, and, finally, Freshmen.

3. Advanced Registration. Certain populations of undergraduate students defined below can register 24 hours before other students with the same classification.
 - Veterans and contracted ROTC students
 - Students who receive advanced registration as part of their ADA accommodations
 - Honor students
4. Proposed plan for Advanced Registration Status
 - Advanced Registration Seniors (seniors who are Veterans, contracted ROTC, Honors, ADA students)
 - All Seniors (including non-priority Seniors)
 - Advanced Registration Juniors (juniors who are Veterans, contracted ROTC, Honors, ADA students)
 - All Juniors
 - Advanced Registration Sophomores (sophomores who are Veterans, contracted ROTC, Honors, ADA students)
 - All Sophomores
 - Advanced Registration Freshmen (freshmen who are Veterans, contracted ROTC, Honors, ADA students)
 - All Freshmen
 - General registration (students who have not utilized their priority dates above)
5. Students will be assigned a preferred time period for registration on the appropriate day through the time ticketing process. The first registration slot will occur each day at 8:30 am. The advanced registration window will open at 12:01 am, giving students 32 hours before the first student of the same class standing (i.e., freshman, sophomore, junior, senior) without advanced status is able to register.

Course Withdrawal and University Withdrawal Policy

There are three time periods during which students may withdraw from courses. The tuition refund policy can be reviewed on the Refunds tab on the Student Accounts website (<https://studentaccounts.wvu.edu/refunds/>). The specific term deadlines can be found on the Withdrawal section of the Refunds tab on the Student Accounts website (<https://studentaccounts.wvu.edu/refunds/withdrawal/>).

WITHDRAWAL DURING THE DROP/ADD PERIOD

Students may withdraw from an individual course or all courses during the drop/add period, which runs until the end of the first week of a standard fall or spring 16-week term. Withdrawals from courses beginning on different parts of term or in the summer must be within the deadline as indicated on the Add and Drop Dates section of the Calendars tab on the Office of the University Registrar website (<https://registrar.wvu.edu/calendars/add-and-drop-dates/>). Courses dropped during the appropriate drop/add period will not be recorded on the student's transcript.

WITHDRAWAL BY THE WITHDRAWAL DEADLINE

Generally, students can withdraw from one or more courses after the Drop/Add period but prior to the withdrawal deadline published in the University Calendar (during the 13th week of instruction for 16-week courses during the spring and fall terms). A grade of W will be recorded on the transcript, indicating the student withdrew from the course. The grade point average is not affected, but student progress within an identified major may be impacted, as well as the ability to retain financial aid. Additional information can be found about Withdrawing from Courses in the Maintaining Your Aid section of the Home tab on the Student Financial Services website (<https://financialaid.wvu.edu/home/maintain/withdrawing/>). "Attempted Hours" on the transcript include all courses for which a W is recorded. If a student does not follow the university's withdrawal procedures, the final grades earned by the student will be recorded on the transcript.

NOTE: No longer attending a course does not constitute withdrawal. Students who do not formally drop or withdrawal from a course they are no longer attending will receive a failing grade for the course.

WITHDRAWAL FROM ALL COURSES AFTER THE WITHDRAWAL DEADLINE (RETROACTIVE WITHDRAWAL)

Withdrawing from all courses after the withdrawal deadline is considered a retroactive withdrawal from the University for the approved term. A retroactive withdrawal must be requested within 12 months after grades have posted for the term in question. If the withdrawal is granted, a grade of W will be recorded on the transcript for each course. Retroactive withdrawals may not be requested for coursework in a degree that has already been awarded. Students may not request a withdrawal from a specific course or courses after the deadline for withdrawing from that term.

A retroactive withdrawal may be approved in one of two ways: contractual or non-contractual. The student's current college or school determines if a student qualifies for a retroactive withdrawal and then determines the type of withdrawal.

- Contractual retroactive withdrawal: students may request a contractual withdrawal for one semester only. Students will be approved by their current college or school and will receive a contract. If they fulfill all the terms of the contract, the withdrawal will be granted.
 - To qualify for a request for a contractual withdrawal, students must be able to demonstrate the following:
 - Unusually poor academic performance
 - An identifiable event or circumstances that explains the academic performance
 - Demonstrated evidence that corrective steps have been undertaken

- Non-contractual retroactive withdrawal: students may request a non-contractual withdrawal for up to one academic year. Non-contractual withdrawals are granted for extreme circumstances and require the approval of the student's current academic college or school.

IMPORTANT NOTICE: A retroactive withdrawal does not carry a tuition refund and may result in the recalculation of aid or other educational benefits received. Granted retroactive withdrawals may change a student's probation or suspension status. Financial aid recipients who withdraw from all courses before sixty percent of the term is completed may be required to return a portion of any financial aid disbursed for the term. Grades of W are counted in Attempted Hours and affect student completion rate, one of the standards for determining financial aid satisfactory academic progress. Students who do not receive at least one passing grade in a term may be required to return a portion of any financial aid disbursed for that term according to their last date of attendance or participation on record. If a student, whose financial aid has been impacted, believes this date is incorrect, they may provide documentation that supports attendance or participation beyond the last date of attendance or participation on record.

MILITARY NOTE: Students who are called to active military service during a term must submit a copy of their deployment orders to the appropriate institutional officer. For additional information relative to military withdrawals, or if students are being deployed after the 13th week of instruction of the fall or spring terms and want to keep their grades earned at the time of deployment, please refer to the Military Leave section of the undergraduate catalog.

PROCEDURES

Withdrawal during Drop/Add period or by the Withdrawal Deadline

To withdraw from one or more courses by the withdrawal deadline, students should log on to the WVU Portal accessible at <https://portal.wvu.edu> and drop their courses through STAR.

Retroactive Withdrawal

To withdraw from the term after the withdrawal deadline, a student must request the retroactive withdrawal in writing from the dean (or designee) of the college of the student's current major. A successful petition should demonstrate that the student's performance was uncharacteristic and that the atypical circumstances interfered with the student's ability to withdraw. Students who are considered for a contractual retroactive withdrawal will need to demonstrate that they can now make satisfactory degree progress. Students may be required to present third party documentation of the qualifying event and/or evidence of corrective steps. If the petition is granted, the dean or designee will request the withdrawal from all courses for the approved term at the appropriate time directly to the designated institutional officer.

GENERAL CONSIDERATIONS WHEN WITHDRAWING FROM COURSES

- Students who wish to withdraw from one or more courses are encouraged to meet with their academic adviser.
- Students should determine if their course load would be reduced below the minimum requirement set by their program.
- Students should contact the appropriate office to determine if their course load might be reduced below the minimum hours required to qualify for financial aid, scholarships, international full-time student status, or a graduate assistantship or fellowship.
- If a student is enrolled in two co-requisite courses (courses that must be taken and completed simultaneously) and withdraws from one of those courses, the student will be automatically withdrawn from the other co-requisite course as well.
- If withdrawal from the University for a semester would jeopardize the student's standing in a particular program or major.
- Students who receive financial aid, veteran benefits, or scholarships should consult with the appropriate unit to see if the withdrawal will affect their status for the current or subsequent terms.
- It is the student's responsibility to ensure that all outstanding financial obligations to the University are satisfied and all required forms are received and processed. The withdrawal becomes official only after the request is received and processed by the appropriate institutional officer.
- Students withdrawing from all of their courses in a term who are living in university residential housing should vacate housing and turn in keys via the proper procedure. Check with the main desk at the residential hall for procedural details.

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Grading System

Grade	Description
A	Excellent (Given only to students of superior ability and attainment)
B	Good (Given only to students who are well above average but not in the highest group)
C	Fair (Average for undergraduate students)
D	Poor but passing (Cannot be counted for graduate credit)
F	Failure
I	Incomplete
W	Withdrawal from a course before the date specified in the University calendar.
P	Pass (See Pass/Fail grading below)
X	Auditor, no grade and no credit.
CR	Credit but no grade
PR	Progress; final grade to be issued at end of second semester (HSC)
S	Satisfactory
U	Unsatisfactory
H	Honors course (Professional school courses only)
IF	Incomplete grade not removed by next regular term (Computed as an F)
UF	Unforgivable F (Not eligible for D/F repeat policy)
FNA	Failure Never Attended
FSA	Failure Stopped Attending (Last date of attendance required)

Note: Grades that are not reported by faculty at the end of a term will be designated with an NR on the official transcript. All grades of NR must be resolved in order to graduate from West Virginia University.

Emergency Grading Policy

The primary instructor of record assigns final grades; however, under extraordinary circumstances, the dean in consultation with the program chair or director may select a designee to determine and assign grades in a course.

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Pass/Fail Grading

Non-degree seeking students can take any course P/F. Any full-time, degree-seeking student who has completed fifteen credits or more and has a 2.0 grade point average may take a maximum of four hours each semester or summer term on a pass/fail basis, to a maximum of 18 credits. Any course taken on a pass/fail basis must be a free elective. Courses in the major, courses in other subjects required by the major, courses to be applied to a minor or undergraduate certificate, and courses taken to satisfy University, college, school, or departmental requirements are excluded from pass/fail. For example, courses taken to satisfy general education or foreign language requirements may not be taken for pass/fail grading.

In most cases, experiential education courses (e.g. standalone service learning courses, internships, teaching practicum) are offered Pass/Fail. However, departments and programs may request normal grading for experiential courses or add P/F courses to major requirements by following the appropriate approval process. Such courses are identified in the student program of study, and are excluded from the maximum of 18 P/F credits allowed as free electives.

Advisory Note: Students who plan to apply for admission to a professional program are advised that courses taken on the Pass/Fail option may hinder admission when GPA is a consideration. Consult the admissions office of the professional school to which they intend to apply.

Students should be aware that some schools, scholarship committees, and honorary societies do not find work taken on a non-graded basis (Pass/Fail) acceptable. Employers may view non-graded (Pass/Fail) course work unfavorably. All students, especially those without a declared major, should be very cautious in using the P/F option.

PROCEDURES

- Before being allowed to register P/F for a course offered for regular grading, students will need to meet with their academic advisor to discuss possible effect on graduation. If the adviser agrees, the student will contact the Office of the University Registrar (registrar@mail.wvu.edu? subject=P/F%20Registration) and will have to provide an email from the adviser. Once the registration period has ended, he or she may not revert to a regularly graded course.
- The grade of P does not affect the student's grade point average. However, a grade of F will lower the student's grade point average.
- A course taken P/F may be repeated later for a grade.

Incomplete Grade Policy

A grade of I (Incomplete) is a temporary grade assignment used when unforeseen, non-academic circumstances arise that prohibit students from completing the last course assignments or examinations at the end of the semester. The grade of Incomplete is typically assigned because of an excused absence from the final examination, or because assignments are unavoidably incomplete, as determined by the instructor. Generally, the student will have been active in the course up until the last day of the 13th week of classes and earned at least a D- to be eligible to request an incomplete.

- An instructor may not assign a grade of I without the student's agreement and an Incomplete Contract (<https://undergraduate.wvu.edu/strategies/academic-policy-committee/forms/>). If a student has not requested an Incomplete, or the request for an Incomplete grade has been denied, the instructor should assign the grade earned in the course.
- Within the Incomplete Contract, the instructor is required to indicate a grade earned for the course assuming no additional work will be completed. Should the signed contract not be fulfilled, the instructor must either submit a grade of F or the grade indicated in the contract.
- If the student is unable to complete the work during the following term for non-academic reasons, the term of the contract may be extended with permission of the Dean. Additionally, the term of the contract can be extended if the instructor is not available for a portion of the course, for some legitimate reason, cannot be completed within the original time frame.
- An Incomplete grade not changed by the end of the next regular term, (fall and spring semesters) will be replaced with a grade of IF, and the class must be retaken to satisfy degree requirements as necessary. Under legitimate, extraordinary circumstances, with supporting documentation and the approval of the Dean, an instructor can submit a grade change for an IF within five years of when the course was taken.
- All grades of I must either be resolved or replaced with an IF in order to graduate from West Virginia University.

PROCEDURES

- Students who wish to be considered for an Incomplete must request the incomplete grade prior to the end of the term. If instructors agree, they will set the contractual conditions under which the grade of I will be changed to a letter grade, and students will sign their online contracts. The grade of incomplete is not granted until the Incomplete Contract has been approved by the department and college.
- The instructor should establish the date by which all work must be completed. Ideally, the date will be prior to the mid-semester point of the following regular term but may not be later than the last day of class of that term.
- If the student does not complete the terms of the contract, the instructor will assign the earned grade recorded on the contract at the time the Incomplete was assigned.
- The student is not permitted to re-register for the course to complete the missing work and remove the grade of I.
- Students may appeal any final grade imposed by a course instructor/coordinator, institution, or its constituent academic units through the procedures described in the Academic Standards (<http://catalog.wvu.edu/undergraduate/coursecreditstermsclassification/>) section of the catalog.

Grade Point Average (GPA)

GRADE POINTS

Each letter grade has a numeric value. Grade points are based on this number value and the credit hour value of the course.

- A = 4
- B = 3
- C = 2
- D = 1
- F/FNA/FSA/IF/UF- 0

The GPA is computed on all work for which a student registers, with the following exceptions:

- Courses with a grade of CR, H, PR, P, S, W, I, U, and X carry no grade value.
- When a student receives the grade of "I" and the incomplete grade is replaced, the grade point average is calculated on the basis of the replacement grade. If the "I" grade is not changed within the next semester, the grade is replaced with a grade of IF, which is included in the grade point average.

GRADE POINT AVERAGE

- The institutional GPA is computed based on all work taken in the West Virginia University system for which a student received a letter grade (A-F) except for grades excluded under the provisions of the D/F Repeat Policy.
- The transfer GPA is computed for all domestic and international transfer work from properly accredited institutions.
- The overall GPA is calculated from the combined institutional and transfer GPA.

GPA POLICIES

- The overall GPA is used for graduation status, programmatic standards, academic awards, Latin honors, probation and suspension, and state and federal financial aid eligibility. Please review information on the Student Financial Support and Services (<https://financialaid.wvu.edu/>) page for detailed information regarding financial aid eligibility.
- The transfer GPA is used to decide eligibility for admission to the WVU system and individual majors. Please review Rules Governing Transfer Work in the Coursework Done Out of Residence (http://catalog.wvu.edu/undergraduate/degree_regulations/#Out_of_Residence) Policy.
- To be eligible to receive an undergraduate degree, a student must have an overall GPA of at least 2.0 at the time of graduation. Some degree or certificate programs require an overall GPA higher than a 2.0.
- Certificate or degree programs may require higher and/or specifically defined grade point averages. Please refer to the specific program for more information.

GPA CALCULATION

The example below illustrates how to calculate a GPA.

Assume a student registered for the following courses and earned the following grades:

- MATH 126 (3 credits) - A
- ENGL 101 (3 credits) - B
- POLS 102 (3 credits) - D
- SPAN 101 (3 credits) - F
- CHEM 111 (4 credits) - C

Multiple the credit by the grade value to get the grade points earned for each course using the values for letter grades as described in the Grade Points section.

(Number of Credit Hours) multiplied by the (Letter Grade Value) = Grade Points

- MATH 126 with a grade of A (**3 credits**) * (Letter Grade Value for an A) (**4 points**) = **12 Quality Points**
- ENGL 101 with a grade of B (**3 credits**) * (Letter Grade Value for a B) (**3 points**) = **9 Quality Points**
- POLS 102 with a grade of D (**3 credits**) * (Letter Grade Value for a D) = (**1 point**) = **3 Quality Points**
- SPAN 101 with a grade of F (**3 credits**) * (Letter Grade Value for an F) = (**0 points**) = **0 Quality Points**
- CHEM 111 with a grade of C (**4 credits**) * (Letter Grade Value for a C) = (**2 points**) = **8 Quality Points**

Add the total quality points earned: $12 + 9 + 3 + 0 + 8 = 32$

Add the total number of credit hours attempted: $3 + 3 + 3 + 3 + 4 = 16$

Divide the total number of quality points earned divided by the total number of credit hours attempted

GPA calculation = 32 (total number of quality points earned) / 16 (total number of credit hours attempted) = **2.0 semester GPA**

Students may also login to Degree Works to utilize the GPA Calculator.

Repeat Policy

D/F REPEAT

WVU has a D/F repeat policy for undergraduate students taking undergraduate courses at WVU locations or at other regionally accredited institutions. For transfer students, accepted coursework taken prior to enrollment at WVU from another institution, may be repeated under D/F guidelines at WVU. Coursework taken at WVU locations, may only be repeated **at a WVU location** to obtain D/F repeat calculations. Only the first graded attempt at a course is eligible to be D/F repeated.

When a course is D/F repeated, the following procedure occurs:

1. The original grade is disregarded for the purpose of determining the institutional GPA. It is marked as excluded (E) on the transcript in the semester that the student originally took the course, but it is not deleted from the student's record.
2. The second grade is entered on the student's transcript, included in the institutional GPA, and marked as included (I) in the semester that the course was repeated.
3. Grades of Unforgivable F (UF) are not eligible for D/F repeat.

OTHER REPEATED COURSES

Courses repeated, but not eligible for the provisions of the D/F repeat policy, follow this procedure:

1. A course is attempted when a grade is recorded on the transcript. Students who have already completed two or more attempts at a course may be required to meet with their academic adviser and complete a Course Attempt Appeal Form (<https://provost.wvu.edu/academic-programs-and-policies/academic-policy-committee/student-academic-forms/>) to determine if they will be permitted an additional attempt and what, if any, performance expectations there will be in order to remain in their current major. Some academic units may also count withdrawals as a course attempt.
2. No course may be attempted more than three times unless approved by the dean of the student's major program. A course is attempted when a grade is recorded on the transcript. Some academic units may also count withdrawals as a course attempt.
3. Students who have already completed three or more attempts at a course must meet with their academic adviser and complete a Course Attempt Appeal Form (<https://provost.wvu.edu/academic-programs-and-policies/academic-policy-committee/student-academic-forms/>) to determine if they will be permitted an additional attempt and what, if any, performance expectations there will be in order to remain in their current major.
4. The original grade is included in determining the institutional GPA. It is excluded from earned or degree hours and is marked with an (A).
5. The original grade is not deleted from the student's permanent record.
6. The second grade is entered on the student's transcript and marked as included (I) in the semester that the course was repeated.
7. At the discretion of the dean of the student's major college, a prior course attempt with a passing grade may fulfill a program requirement.
8. When courses are repeated more than once (including courses originally D/F repeated) the final attempt carries the earned hours. All attempts (excluding an original D/F repeat) are used for determining the institutional GPA.

Grade Reports

During fall and spring semesters, mid-semester and final grades are submitted through the STAR grade entry system each semester. Instructors submit a mid-semester grade for all students in an undergraduate course. These grades are used for counseling in support of student success, are not recorded on the student's official transcript. A student having an error in a grade received or a grade omitted should contact the instructor immediately.

Final grades are normally due 48 hours after the completion of each final exam. Grades are viewable to students no later than one week after final exam week concludes. The final grades of all seniors provisionally approved for graduation at the close of each semester or summer term are reported to the deans of the students' colleges or schools or the Office of Enrollment Services. Special report forms for this purpose are supplied by the student's dean.

Grades are available through the WVU Portal accessible at <https://portal.wvu.edu>.

Dean's and President's List

Outstanding undergraduate academic achievement is recognized by awarding President's List and Dean's List status to students who obtain a 4.0 or minimally a 3.5 GPA, respectively. Only the highest honor is awarded, and it will be noted on the transcript. Students must be enrolled in a minimum of 12 credit hours of graded courses to be eligible for such recognition with no grades of I (incomplete) or NR (not reported). Courses completed with a grade of P, S, or X are excluded from the calculation of credit hours for President's List and Dean's List.

Official Transcripts

A West Virginia University transcript is a complete record of a student's enrollment at WVU that includes all undergraduate, graduate, and professional courses. The transcript also includes any coursework transferred into the University from a previous institution. A WVU Potomac State College transcript is a complete record of a student's enrollment at Potomac State College. A WVU Institute of Technology College transcript is a complete record of a student's enrollment at WVU Tech.

Students can order official transcripts through the Request Transcript webpage (<https://registrar.wvu.edu/academic-records/request-transcript/>) for students at the Morgantown campus location, Transcript Request Procedures webpage (<https://admissions.potomacstatecollege.edu/forms/transcript-request-procedures/>) for students at the Keyser campus location, or the Transcript Request webpage (<https://techregistrar.wvutech.edu/academic-records/transcript-request/>) for students at the Beckley campus location. Before ordering transcripts, students should ensure that all grades and degrees have been posted. The option is also available to hold a transcript order until grades or degrees have been posted. Transcript requests are processed immediately on the Morgantown Campus.